

MODELS 37AM23H 37AM12H 37AT25H 51AT15H

SYMPTOM Unit stuck in the child lock mode.

CAUSE Incorrect PIN number or data corruption.

ACTION To reset the child lock mode, follow the procedure given below.

1. Switch the television on (Mains switch).
2. Press the volume down button on the television and the child lock button on the remote control simultaneously.
3. Press the mode button on the remote control.
4. Using the channel up and down buttons, move to the child lock position.
5. Press the mode button again.
6. Select a new PIN (Do not forget it).
7. Select exit and press mode again.

Note that this procedure is shown in the service manual.

Alternatively the NVM can be reprogrammed by changing the following locations.

Location	Purpose	Default
C5	Password on/off	00
C6	First Digit of PIN number	05
C7	Second Digit of PIN number	05
C8	Third Digit of PIN number	05
C9	Forth Digit of PIN number	05

To turn off the child lock function change location 0B to 98 and back on again to B8.